



DESKTOP APPLICATION GUIDE

ZULTYS DESKTOP APPLICATION FOR PREMIUM USERS

(ZAC) ZULTYS ADVANCED COMMUNICATOR SETUP

DOWNLOADING ZAC

1. Open a web browser on your Windows PC or MAC device.
2. Search for **Zultys ZAC Download** or go to <https://www.zultys.com/download-zac/>
3. Click the Download ZAC button and wait for it to finish downloading.



INSTALLING ZAC

Note: You may need **Administrator** privileges to perform the installation. Contact your network administrator for assistance.

1. Open your **Downloads** folder and run the **ZAC** executable file to install it.
2. Click **OK** on any prompts.
3. Once the install is complete, a desktop shortcut named **ZAC** will appear.

LOGGING INTO ZAC

Note: If you need your login credentials, please contact **Americom Communications**.

1. Launch **ZAC** from the desktop shortcut. A login page will appear.
2. Enter your login credentials.
3. Select **Remember Password**.
4. Click **Login**.

SELECTING A ROLE

Note: Depending on if you are in a call group, you may have to select one or more roles to receive calls. Some call group types automatically sign you in as an agent, so no action will be required for those.

1. Select one or more call groups you want to sign into.
2. Select **Apply to future login** to save these changes for next time.
3. Click **Apply**.

TRAINING FOR ZAC

Training videos can be found by going to <https://www.zultys.com/video-tutorials/#ZAC6Training>

Contact **Americom Communications** for any questions.

CONTACT

AMERICOM COMMUNICATIONS

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